

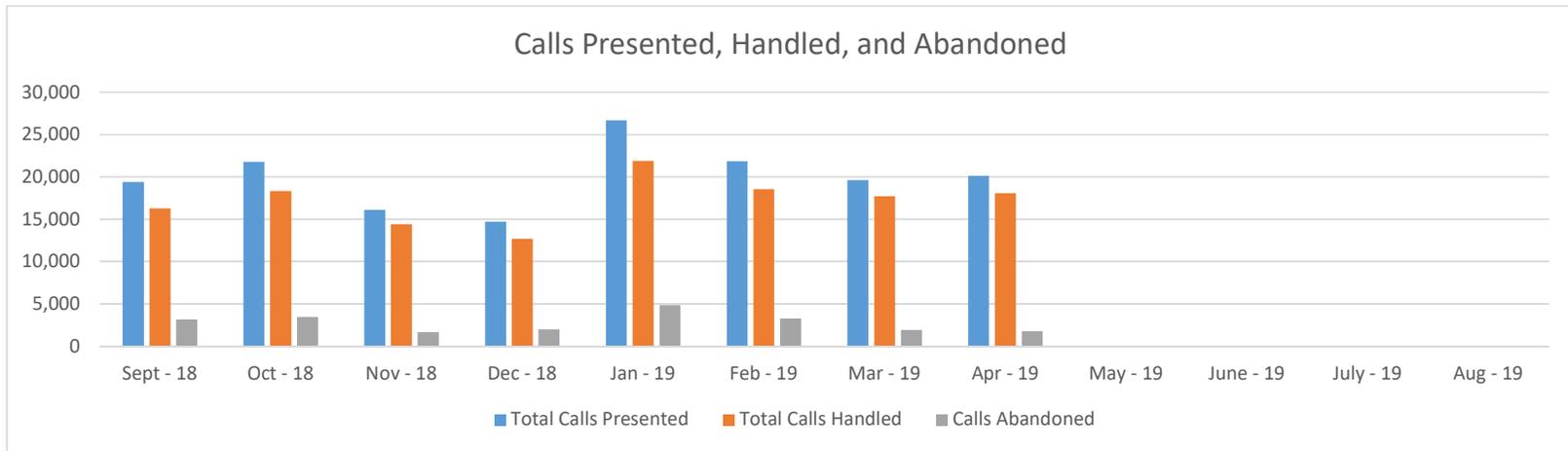


Staff Reports for April 2019

Reception and Communication Services Division

Incoming Calls

	Sept - 18	Oct - 18	Nov - 18	Dec - 18	Jan - 19	Feb - 19	Mar - 19	Apr - 19	May - 19	June - 19	July - 19	Aug - 19	FYTD Total 2019
Total Calls Presented	19,428	21,786	16,088	14,711	26,713	21,867	19,614	20,142					160,349
Total Calls Handled	16,272	18,338	14,388	12,697	21,880	18,569	17,688	18,063					137,895
Calls Abandoned	3,155	3,445	1,681	2,012	4,829	3,278	1,918	1,752					22,070
% of Abandoned Calls	16.24%	15.81%	10.45%	13.68%	18.08%	14.99%	9.78%	8.70%					13.47%
Average Handle Time	9:24	6:16	5:44	5:47	5:48	5:06	6:11	5:46					6:20
Average Hold Time	12:04	11:32	6:42	10:02	14:45	13:18	7:13	5:26					10:07



Walk Ins													
	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	FYID Total 2019
Licensing	166	181	147	120	210	190	133	108					1,255
Education	16	22	13	11	21	19	1	3					106
Inspector	12	12	12	12	21	22	3	24					118
Enforcement	14	16	7	3	15	16	6	10					87
TALCB Lic	7	8	7	7	19	13	2	4					67
TALCB Enf	1	2	5	3	2	1	0	0					14
Total	216	241	191	156	288	261	145	149					1,647

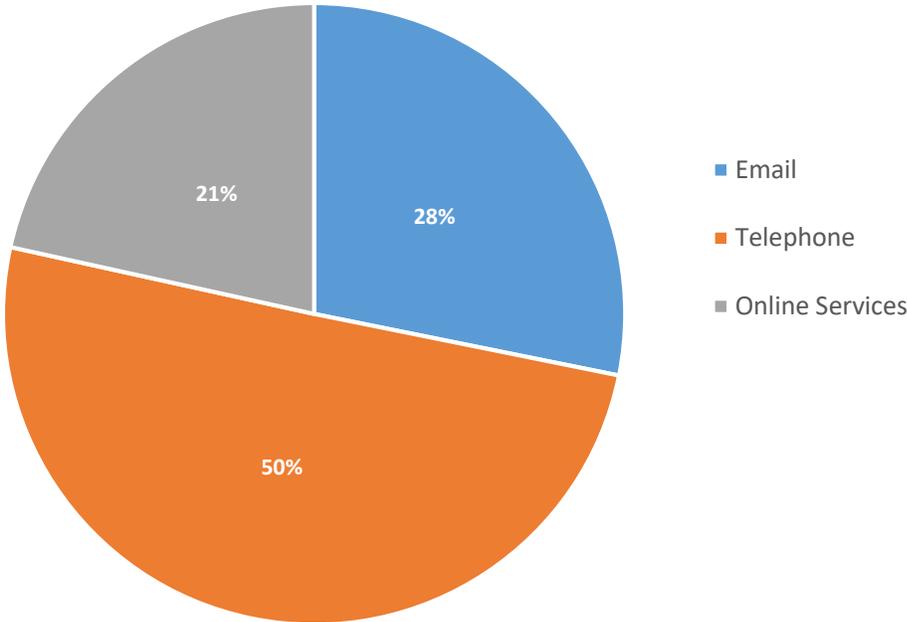
Emails													
	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	FYID Total 2019
Licensing	4,394	4,824	3,149	2,307	4,421	2,447	3,292	4,255					29,089
Education	240	329	172	108	309	115	189	51					1,513
Inspector	130	173	129	103	164	160	95	67					1,021
Enforcement	288	311	192	167	215	182	180	176					1,711
TALCB Lic	226	264	225	127	259	175	156	108					1,540
TALCB Enf	13	18	7	6	7	11	25	18					105
Total	5,291	5,919	3,874	2,818	5,375	3,090	3,937	4,669					34,973
# Responded in 2 days	3,241	3,056	3,374	1,883	3,789	2,771	1,440	3,711					23,265
% responded in 2 days	61.25%	51.63%	87.09%	66.82%	70.49%	89.68%	36.58%	79.48%					67.88%

TALCB and TREC Call Comparisons						
	March, 2019		April, 2019		May, 2019	
	TALCB Calls (Option 1)	TREC Calls (Options 2,3,5,&6)	TALCB Calls (Option 1)	TREC Calls (Options 2,3,5,&6)	TALCB Calls (Option 1)	TREC Calls (Options 2,3,5,&6)
Total Calls Presented	1,616	17,998	1,706	18,436		
Total Calls Handled	1,422	16,266	1,449	16,614		
Calls Abandoned	194	1,724	230	1,522		
% of Abandoned Calls	12.00%	9.58%	13.48%	8.26%		
Hold Times	5:48	7:15	5:27	5:29		
Callbacks	191	2495	182	2,155		
% of Callbacks	11.82%	13.86%	10.67%	11.69%		
Re-directed for assistance	19	348	27	300		
% of all calls	8.24%	91.76%	8.47%	91.53%		

RCS April, 2019 Customer Satisfaction Report

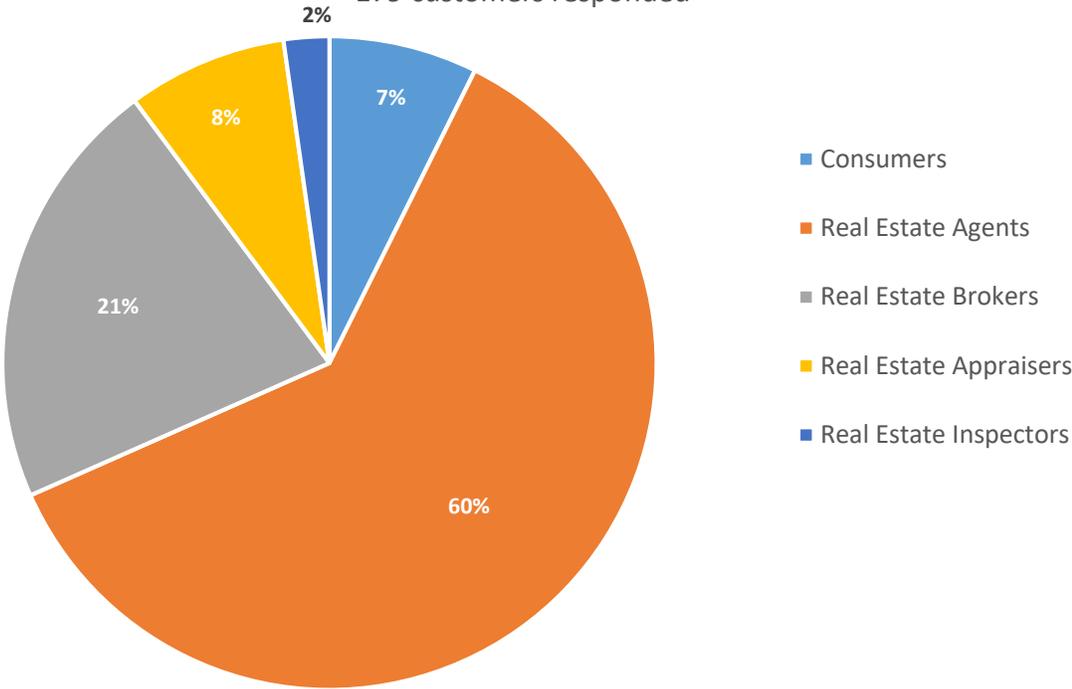
How Customers Contact TREC/TALCB?

182 customers responded



Customer Demographics

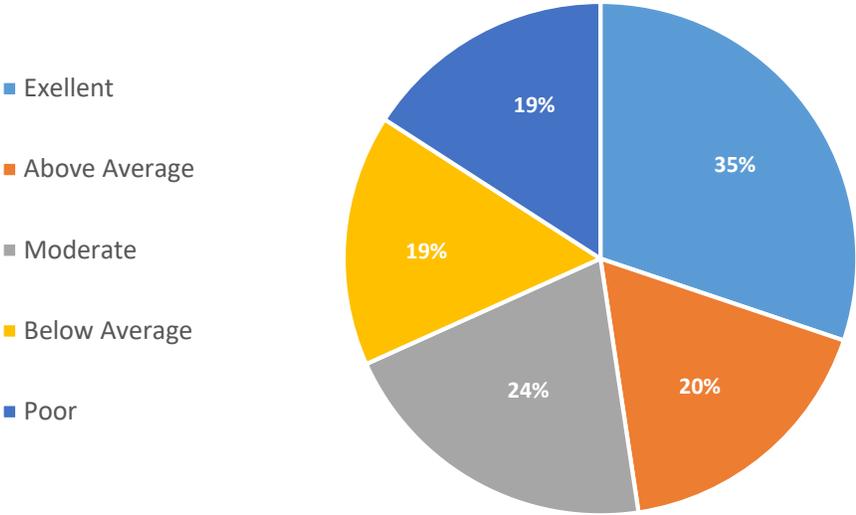
179 customers responded



RCS April, 2019 Customer Satisfaction Report

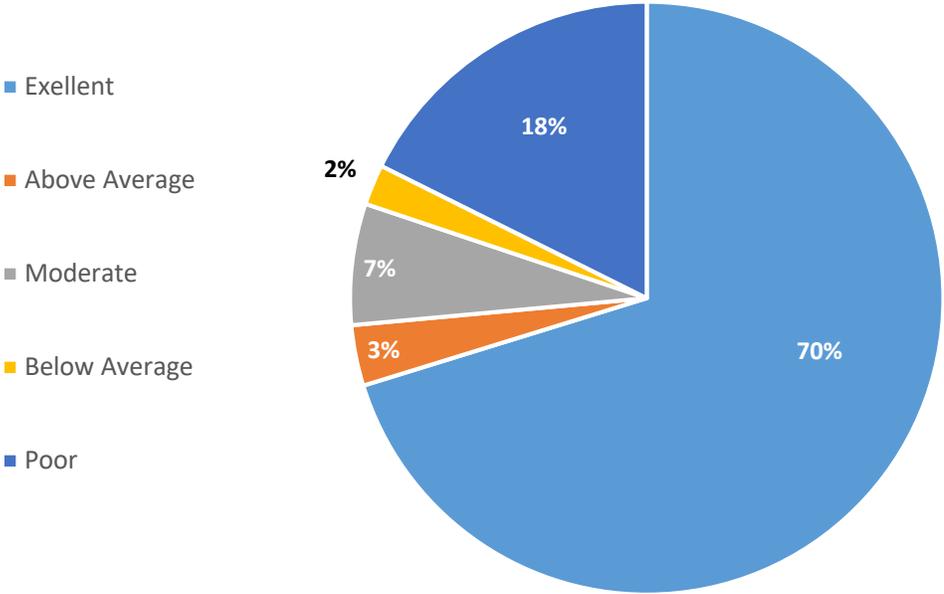
Customer Email Experience Rating

54 customers responded



Customer Telephone Experience Rating

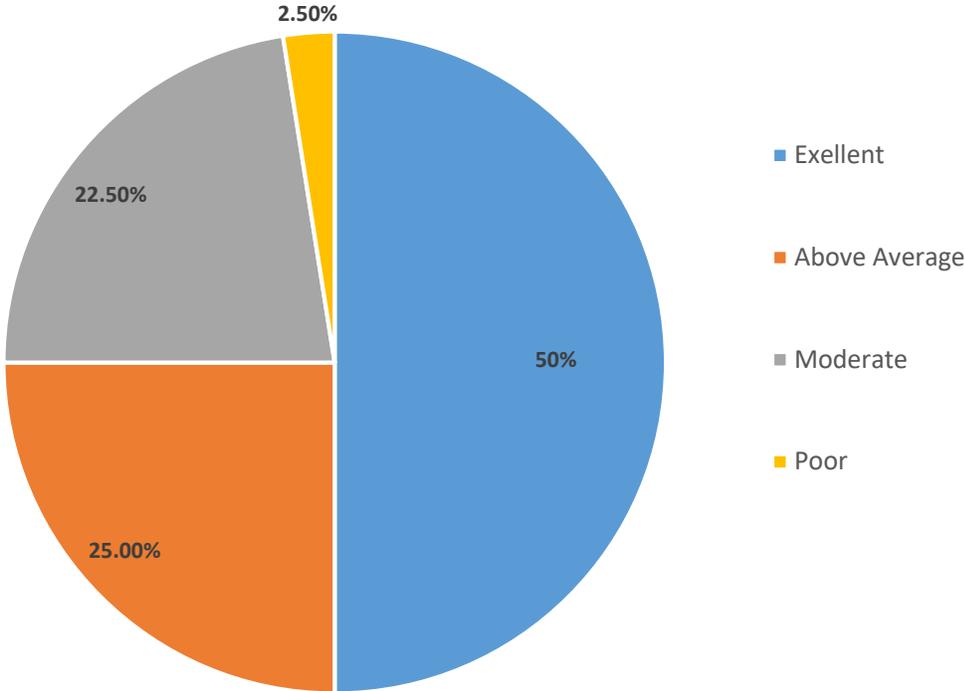
91 customer responded



RCS April, 2019 Customer Satisfaction Report

Experience with Customer Service Representative

40 customers responded



Licensing & Registration Services Division

Applications Received and Renewal Activity

Fiscal Year 2019 - Year-to-Date Comparison April

Real Estate Brokers & Sales Agents

<i>Applications Received</i>	Sep 2017 - Apr 2018	Sep 2018 - Apr 2019	Variance	Percent
Broker Original Applications Received	2,099	2,219	120	5.72%
Sales Agent Original Applications Received	15,738	16,298	560	3.56%
Total Original Applications	17,837	18,517	680	3.81%

<i>Renewal Activity</i>	% Renewed		% Renewed		2017 YTD	
Broker Renewals and Percentage	13,832	90.88%	10,982	91.03%	14,179	81.59%
Sales Agent Renewals and Percentage	29,851	80.55%	26,146	80.00%	28,360	76.45%
Total Renewals from Brokers & Sales Agents	43,683	83.56%	37,128	83.02%	42,539	78.09%

Real Estate Inspectors

<i>Applications Received</i>	Sep 2017 - Apr 2018	Sep 2018 - Apr 2019	Variance	Percent
Professional Inspector Original Applications Received	484	348	-136	-28.10%
Real Estate Inspector Original Applications Received	6	5	-1	-16.67%
Apprentice Inspector Original Applications Received	67	53	-14	-20.90%
Total Original Applications	557	406	-151	-27.11%

<i>Renewal Activity</i>	% Renewed		% Renewed		2017 YTD	
Professional Inspector Renewals and Percentage	633	79.32%	652	82.32%	1,001	79.38%
Real Estate Inspector Renewals and Percentage	37	86.05%	36	87.80%	35	70.00%
Apprentice Inspector Renewals and Percentage	4	18.18%	4	18.18%	15	34.88%
Total Renewals from Inspectors	674	78.10%	692	80.94%	1,051	77.62%

Licensing & Registration Services Division

License Holder and Registrant Status

April 2019

Real Estate License Holders

	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19
Brokers													
Individual (Active)	33,029	33,003	32,973	32,860	32,862	32,814	32,802	32,812	32,778	32,796	32,798	32,759	32,759
Business Entities (Active)	10,474	10,544	10,606	10,654	10,718	10,736	10,832	10,901	10,936	10,997	11,053	11,068	11,113
Total Active Status	43,503	43,547	43,579	43,514	43,580	43,550	43,634	43,713	43,714	43,793	43,851	43,827	43,872
Inactive Status	1,591	1,574	1,555	1,648	1,620	1,629	1,625	1,619	1,628	1,665	1,679	1,766	1,763
Total Brokers	45,094	45,121	45,134	45,162	45,200	45,179	45,259	45,332	45,342	45,458	45,530	45,593	45,635
Sales Agents													
Active Status	106,567	107,121	107,109	107,755	108,989	109,580	110,096	110,481	109,823	109,835	110,621	111,576	112,703
Inactive Status	28,811	28,797	29,649	29,752	29,422	29,288	29,263	29,217	30,167	30,752	30,669	30,554	29,997
Total Sales Agents	135,378	135,918	136,758	137,507	138,411	138,868	139,359	139,698	139,990	140,587	141,290	142,130	142,700
Total Active	150,070	150,668	150,688	151,269	152,569	153,130	153,730	154,194	153,537	153,628	154,472	155,403	156,575
Total Inactive	30,402	30,371	31,204	31,400	31,042	30,917	30,888	30,836	31,795	32,417	32,348	32,320	31,760
Total Brokers/Sales Agents	180,472	181,039	181,892	182,669	183,611	184,047	184,618	185,030	185,332	186,045	186,820	187,723	188,335

Inspector License Holders

	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19
Inspector License Holders													
Professional Inspectors(active)	3,196	3,192	3,191	3,206	3,230	3,230	3,252	3,253	3,243	3,225	3,227	3,257	3,268
Real Estate Inspectors (active)	141	141	138	142	143	139	136	136	135	138	138	135	134
Apprentice Inspectors(active)	136	136	135	136	142	138	137	138	137	136	139	145	143
Professional Inspectors(inactive)	567	572	573	570	560	562	552	552	536	542	534	528	524
Real Estate Inspectors(inactive)	18	19	17	17	18	21	21	20	19	16	16	19	16
Apprentice Inspectors(inactive)	25	26	24	27	27	29	33	32	33	33	31	31	30
Total Active	3,473	3,469	3,464	3,484	3,515	3,507	3,525	3,527	3,515	3,499	3,504	3,537	3,545
Total Inactive	610	610	614	614	605	612	606	604	588	591	581	578	570
Total Inspectors	4,083	4,084	4,078	4,098	4,120	4,119	4,131	4,131	4,103	4,090	4,085	4,115	4,115

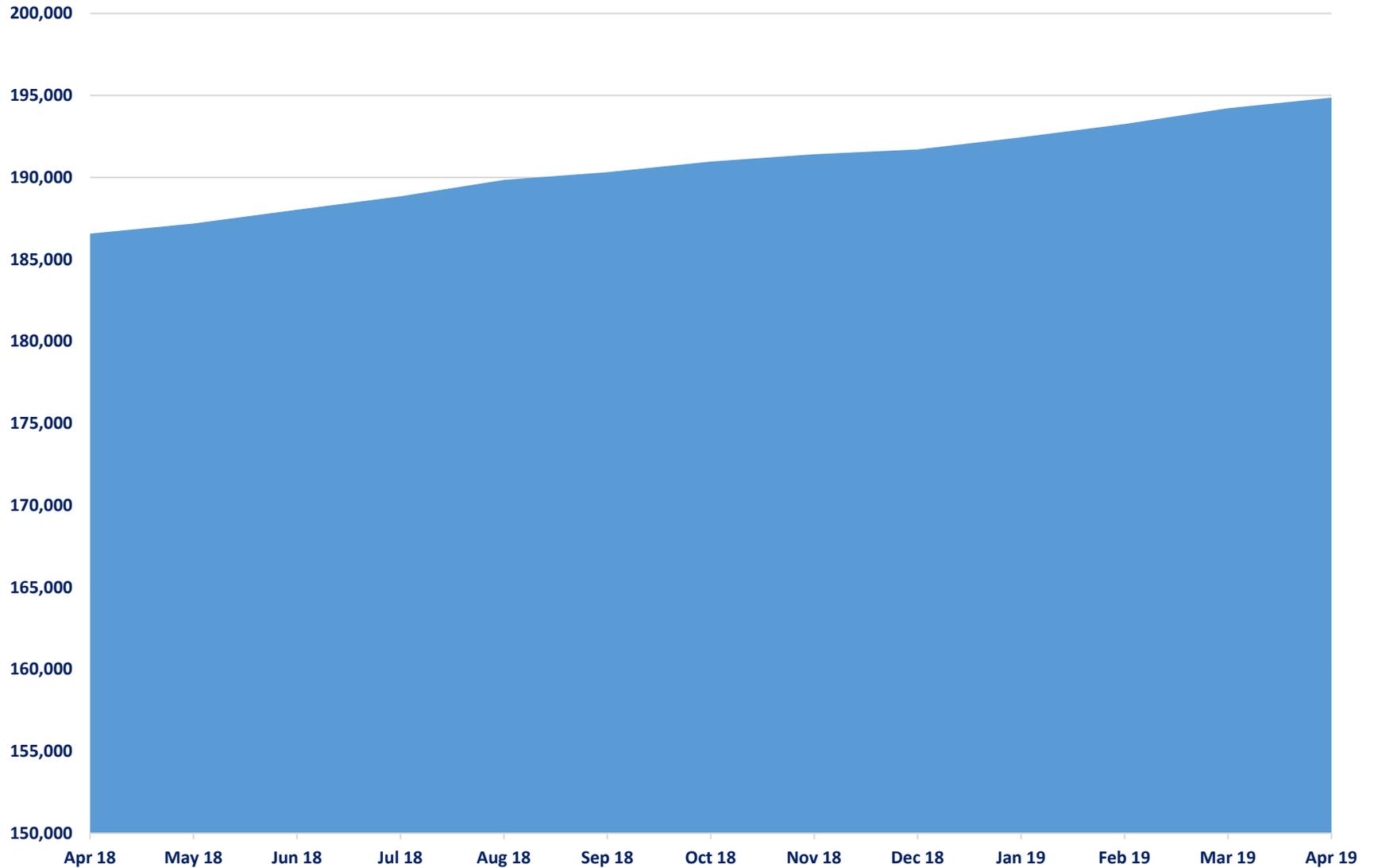
Easement & Right-of-way Registrants

	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19
ERW Registrants													
Businesses	45	49	49	49	51	49	53	54	54	53	53	51	50
Individuals	1,962	2,007	2,007	2,027	2,061	2,097	2,156	2,190	2,215	2,257	2,297	2,327	2,369
Total Registrants	2,007	2,056	2,056	2,076	2,112	2,146	2,209	2,244	2,269	2,310	2,350	2,378	2,419

Total License Holders and Registrants

	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19
License Holders & Registrants	186,562	187,179	188,026	188,843	189,843	190,312	190,958	191,405	191,704	192,445	193,255	194,216	194,869

Total License Holders & Registrants April 2018 through April 2019



LRS Division

Fiscal Year Comparison

L2 Report Graph

Standards & Enforcement Services Division - TREC: E1 Report

Case Status

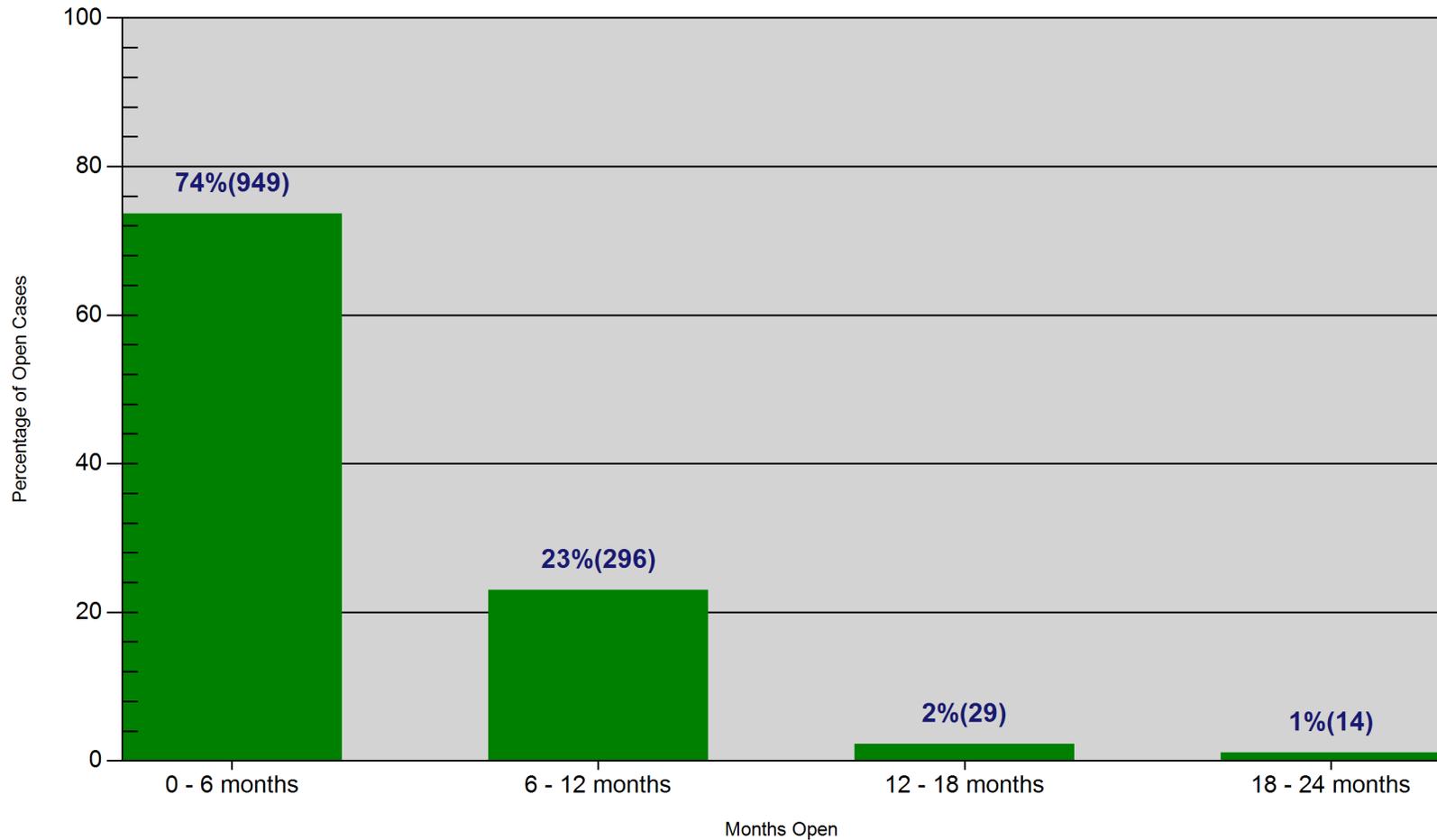
FY 2019

	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	YTD
Received During Month	525	521	407	321	490	429	521	531					3745
Broker/Sales	134	145	115	93	130	132	122	135					1006
Inspector	9	14	10	4	11	8	5	9					70
Timeshare	3	3	3	5	7	3	5	6					35
Unlicensed Activity	3	1	1	1	3	1	2	1					13
Residential Service Company	13	17	6	9	8	7	10	10					80
No Jurisdiction	12	19	19	6	18	8	9	11					102
Application Investigation	224	215	190	137	203	196	251	248					1664
MCD Inquiry	126	106	58	66	104	73	112	105					750
Education Related	1	1	5	0	5	1	5	5					23
Easement ROW	0	0	0	0	1	0	0	0					1
Other	0	0	0	0	0	0	0	1					1
	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	YTD
Closed During Month	449	533	488	340	535	440	475	553					3813
Complaint Withdrawn	9	7	3	4	3	6	5	13					50
Cease & Desist Issued	0	1	0	0	0	0	0	0					1
Disciplinary Action	40	48	68	31	49	44	42	48					370
Failure to Go Forward	50	54	46	36	54	47	39	55					381
Insufficient Evidence	35	30	35	33	28	32	40	40					273
Matter Settled	13	11	14	13	17	12	12	25					117
No Jurisdiction	37	50	28	28	69	41	42	47					342
No Violation	7	9	7	6	6	7	17	10					69
Application Investigation	150	195	203	129	208	165	191	201					1442
MCD Inquiries	103	118	81	56	95	80	77	105					715
Other	5	10	3	4	6	6	10	8					52
Open at Beginning of Month								1310					
Received During Month								531					
Closed During Month								553					
Open at End of Month								1288					
Received During Fiscal Year								3745					
Closed During Fiscal Year								3813					

Standards & Enforcement Services Division - TREC: E2 Report

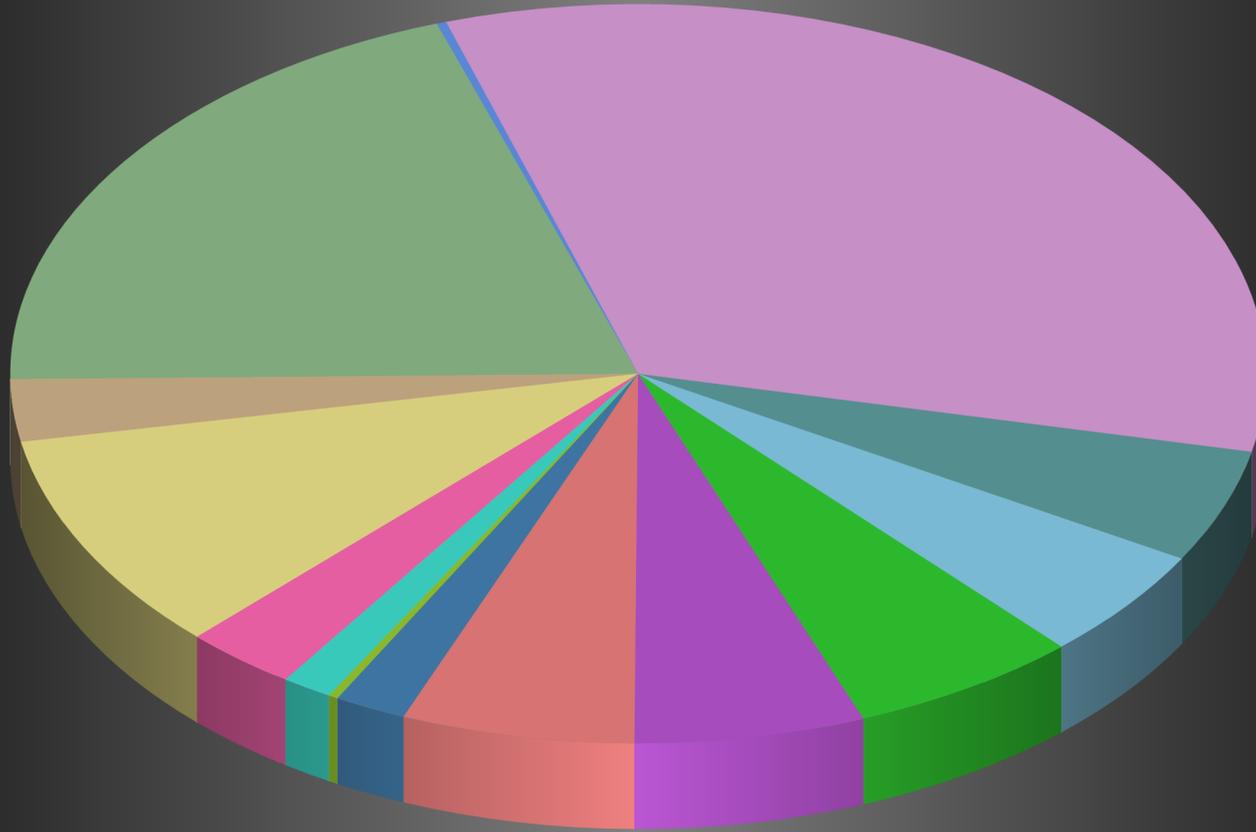
Open Case Aging Report

as of 4/30/2019



Complaint Subject Categories for April 2018 through April 2019

1617 Total Allegations



Administrative 4.89 % (79)

Advertising 5.94 % (96)

Breach of Fiduciary Duties 5.94 % (96)

Broker Supervision 6.00 % (97)

Failure to Disclose 1.86 % (30)

Improper Contract/Seller Disclosure form usage 0.25 % (4)

Intermediary/IABS 1.30 % (21)

Leasing/Property Management - Misappropriation 2.91 % (47)

Leasing/Property Management - Other 9.65 % (156)

License Holder Acting as Principal 2.72 % (44)

Licensure Issues 20.04 % (324)

Sales Misappropriation 0.25 % (4)

Sales Other 33.33 % (539)

Unlicensed Activity 4.95 % (80)

Complaint Subject Categories by Month

Subject Matter Categories	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	Total	YTD
Administrative <i>Bad check, contact information, uncooperative, etc.</i>	5	9	8	5	13	9	2	3	4	3	10	5	3	79	4.89%
Advertising <i>Includes misleading & dba</i>	4	12	3	10	7	7	9	14	4	5	5	11	5	96	5.94%
Breach of Fiduciary Duty <i>Including false promise</i>	7	9	3	8	12	3	12	7	3	23	5	3	1	96	5.94%
Broker Supervision	5	6	4	10	8	3	12	7	3	21	4	4	10	97	6.00%
Failure to Disclose	3	1	5	2	0	2	2	1	1	3	2	4	4	30	1.86%
Improper contract/Seller Disclosure form usage <i>Including false promise</i>	2	0	0	2	0	0	0	0	0	0	0	0	0	4	0.25%
Intermediary/IABS	0	1	1	2	1	2	4	7	1	1	0	0	1	21	1.30%
Leasing/Property Management - Misappropriation	4	6	0	0	0	2	12	4	2	1	4	0	12	47	2.91%
Leasing/Property Management - Other <i>Includes negligence, referral, etc.</i>	11	15	10	11	9	9	19	9	7	24	12	14	6	156	9.65%
License Holder Acting as Principal	3	7	3	6	3	0	7	3	3	3	2	2	2	44	2.72%
Licensure Issues <i>Criminal background check, denials, probationary license, etc.</i>	22	43	30	20	24	17	22	32	15	20	24	30	25	324	20.04%
Sales Misappropriation <i>Other than Leasing/Property Management - Misappropriation</i>	0	0	1	0	0	0	2	1	0	0	0	0	0	4	0.25%
Sales Other <i>Includes negligence, rebate, referral, earnest money, etc. (other than Leasing/Property Management - Other)</i>	64	44	42	67	45	35	35	31	27	28	37	36	48	539	33.33%
Unlicensed Activity	5	10	2	3	0	5	6	9	1	23	3	1	12	80	4.95%
Total	135	163	112	146	122	94	144	128	71	155	108	110	129	1617	

Information & Technology Services Division
Electronic Information Outlet Statistics

April 2019

Website	Current Month	FYTD Total	Prior FYTD Total
Total Pages Viewed	1,815,012	12,313,841	11,953,764
Total Monthly Sessions	523,034	3,513,335	3,122,522

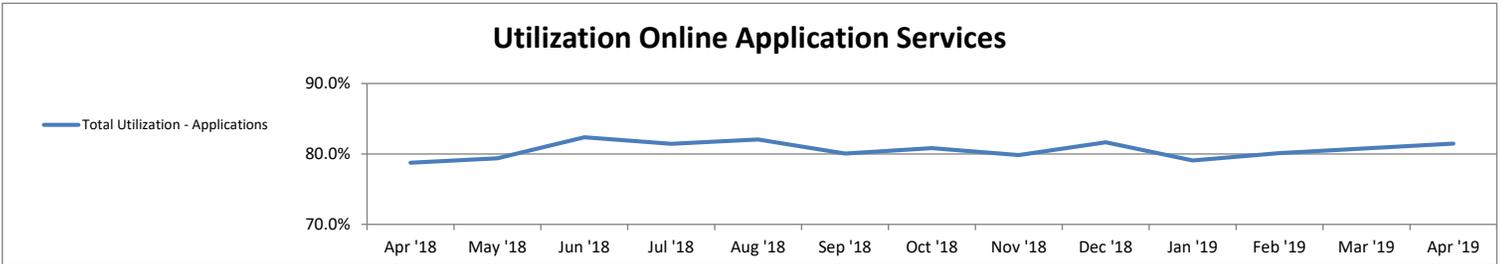
Online Transactions	Total	Online	Online Percent	FYTD Online Percent	Prior FYTD Percent
Applications	1996	1626	81.5%	80.5%	91.2%
Broker Application	106	78	73.6%	74.8%	92.5%
Sales Agent Application	1820	1505	82.7%	81.7%	91.7%
Corporate Broker Application	70	43	61.4%	66.7%	69.4%
Renewals	7043	6910	98.1%	97.8%	96.6%
Broker Renewals	1363	1325	97.2%	97.7%	95.4%
Sales Agent Renewal	5004	4949	98.9%	98.6%	97.4%
Corporate Broker Renewals	485	455	93.8%	89.1%	93.5%
Professional Inspector Renewals	116	112	96.6%	97.0%	95.8%
Real Estate Inspector Renewals	3	3	100.0%	97.3%	97.1%
Apprentice Inspector Renewals	1	0	0.0%	85.0%	100.0%
Easement ROW Business Renewals	2	1	50.0%	75.0%	60.0%
Easement ROW Individual Renewals	69	65	94.2%	92.8%	89.4%
Sponsorship Transactions	8718	8222	94.3%	94.5%	94.8%
Additions	5100	5079	99.6%	99.6%	99.2%
Removals	3618	3143	86.9%	88.5%	89.6%

Information & Technology Services Division
Electronic Information Outlet Statistics

April 2019

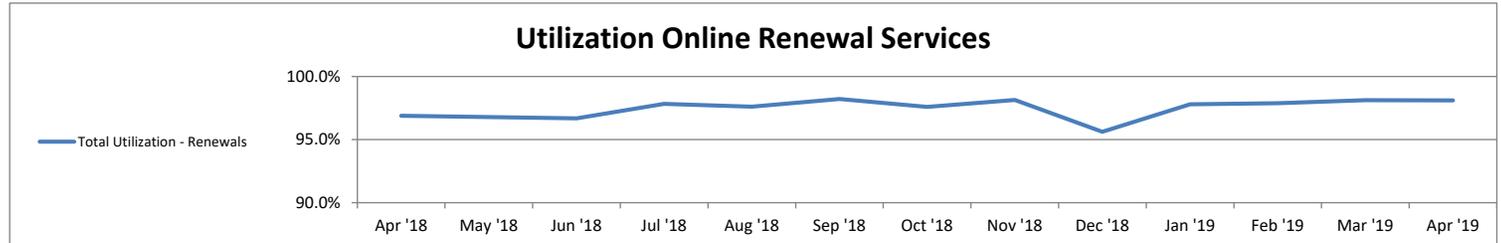
Applications	Apr '18	May '18	Jun '18	Jul '18	Aug '18	Sep '18	Oct '18	Nov '18	Dec '18	Jan '19	Feb '19	Mar '19	Apr '19
Broker Application	56.9%	73.6%	70.7%	73.8%	76.1%	80.3%	74.4%	81.4%	78.7%	68.8%	67.4%	74.8%	73.6%
Sales Agent Application	80.6%	79.6%	83.8%	83.0%	82.7%	80.9%	82.5%	80.4%	82.5%	80.7%	81.6%	81.9%	82.7%
Broker Organization Applications	63.7%	79.2%	61.5%	55.6%	75.2%	62.3%	64.3%	69.7%	71.1%	65.8%	70.6%	66.7%	61.4%
Total Utilization - Applications	78.7%	79.4%	82.4%	81.4%	82.0%	80.0%	80.8%	79.9%	81.7%	79.1%	80.1%	80.8%	81.5%

Utilization Online Application Services



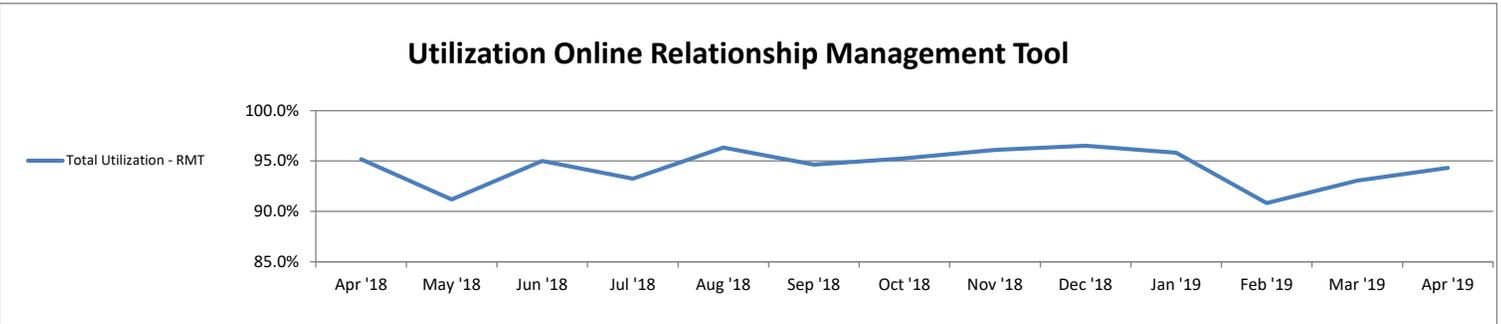
Renewals	Apr '18	May '18	Jun '18	Jul '18	Aug '18	Sep '18	Oct '18	Nov '18	Dec '18	Jan '19	Feb '19	Mar '19	Apr '19
Broker Renewals	95.8%	95.4%	95.7%	96.4%	97.1%	97.4%	97.0%	97.9%	98.9%	97.7%	97.6%	97.7%	97.2%
Sales Agent Renewal	97.7%	97.6%	97.3%	98.4%	98.0%	98.8%	98.3%	98.7%	99.0%	98.4%	98.3%	98.5%	98.9%
Broker Organization Renewal	94.3%	91.3%	94.5%	96.8%	95.1%	94.3%	92.7%	94.8%	32.9%	93.2%	94.9%	95.2%	93.8%
Professional Inspector Renewals	92.9%	96.3%	92.5%	96.4%	96.0%	97.4%	97.8%	96.0%	98.5%	95.1%	98.1%	96.0%	96.6%
Real Estate Inspector Renewals	100.0%	87.5%	100.0%	80.0%	100.0%	100.0%	100.0%	100.0%	66.7%	100.0%	100.0%	100.0%	100.0%
Apprentice Inspector Renewals	100.0%	100.0%	100.0%	100.0%	66.7%	100.0%	100.0%	50.0%	0.0%	100.0%	100.0%	100.0%	0.0%
Easement ROW Business Renewals	100.0%	100.0%	100.0%	100.0%	N/A	N/A	100.0%	50.0%	100.0%	100.0%	100.0%	N/A	50.0%
Easement ROW Individual Renewals	81.4%	86.0%	86.2%	96.8%	100.0%	97.0%	86.8%	95.7%	92.9%	93.2%	89.7%	94.1%	94.2%
Total Utilization - Renewals	96.9%	96.8%	96.7%	97.8%	97.6%	98.2%	97.6%	98.1%	95.6%	97.8%	97.9%	98.1%	98.1%

Utilization Online Renewal Services



RMT	Apr '18	May '18	Jun '18	Jul '18	Aug '18	Sep '18	Oct '18	Nov '18	Dec '18	Jan '19	Feb '19	Mar '19	Apr '19
Sponsorship Invitations	99.2%	99.2%	99.1%	99.6%	99.7%	99.2%	99.8%	99.6%	99.6%	99.6%	99.7%	99.7%	99.6%
Sponsorship Removals	90.1%	82.2%	90.9%	85.2%	91.6%	88.9%	90.0%	92.1%	93.7%	91.9%	79.8%	84.1%	86.9%
Total Utilization - RMT	95.2%	91.2%	95.0%	93.3%	96.3%	94.6%	95.3%	96.1%	96.5%	95.8%	90.8%	93.1%	94.3%

Utilization Online Relationship Management Tool



Staff & Support Services Division

TREC Budget Status Report

April 2019

4/12 = 33.33%

Expenditure Category	Amended Budget FY2019	Expenditures	Balance	Budget % Remaining	Comments
Salaries & Wages	\$6,392,610	3,928,845	\$2,463,765	38.5%	
Employee Benefits	\$1,998,835	1,222,859	775,976	38.8%	
Retiree Insurance	\$665,055	320,573	344,482	51.8%	
Other Personnel Costs	\$274,428	235,747	38,681	14.1%	Retiree lump sums
Professional Fees & Services	\$772,389	378,373	394,016	51.0%	Amended \$274K Temporary ITS Staffing Services for Contracted Programmers in Feb 2019
Consumables	\$12,000	10,212	1,788	14.9%	Training materials Investigators Conference
Utilities	\$13,212	2,176	11,036	83.5%	
Travel	\$61,400	36,021	25,379	41.3%	
Office and Space Rent	\$177,838	197,769	(19,931)	-11.2%	Annual lease for office space paid in full.
Equipment Rental	\$64,794	34,768	30,026	46.3%	
Registration & Membership	\$84,905	12,899	72,006	84.8%	
Maintenance & Repairs	\$184,128	150,056	34,072	18.5%	Amended \$7,425 for JIRA Service Desk licenses in Feb 2019; Versa Maintenance & Software support
Reproduction & Printing	\$2,600	1,492	1,108	42.6%	
Contract Services	\$33,008	16,177	16,831	51.0%	
Postage	\$21,700	11,050	10,650	49.1%	
Supplies & Equipment	\$100,319	102,781	(2,462)	-2.5%	Amended \$19,879 for Monitors & Laptops for Contracted Programmers in Feb 2019; Equipment supplies for new staff and teleworkers
Communication Services	\$138,415	92,378	46,037	33.3%	
Other Operating Expenses	\$25,000	18,748	6,252	25.0%	SORM Risk Management & Worker's comp assessment
Subtotal -Operations Expenditures	11,022,636	6,772,925	4,249,711	38.6%	
DPS Criminal History Background Checks	2,000	1,568	432	21.6%	
Statewide Cost Allocation Plan (SWCAP)	180,000	94,291	85,709	47.6%	2nd qtr payment processed
Contribution to General Revenue	724,725	483,150	241,575	33.3%	amount allocated monthly but pmt not due until 8/31/19
Subtotal - Nonoperational Expenditures	906,725	579,009	327,716	36.1%	
Total Expenditures	\$11,929,361	\$7,351,934	\$4,577,427	38.4%	

Revenue	FY2019 Amended Revenue	Revenue Collected	Revenue Remaining to be Collected	Revenue % Remaining to be Collected	Comments
License Fees	\$9,888,045	7,898,365	\$1,989,680	20.1%	
Education Fees	\$497,906	435,629	\$62,277	12.5%	
Examination Fees	\$333,935	238,482	\$95,453	28.6%	
Other Miscellaneous Revenue	\$171,460	160,926	\$10,534	6.1%	NSF fees, public info fees, interest earned
Total Revenue	\$10,891,346	\$8,733,402	\$2,157,944	19.8%	
Reallocation from Prior Year Reserves and Carryforward	\$1,301,611	867,741	\$433,870	33.3%	Reallocation allocated monthly
Total amount to Transfer from Technology Reserve	\$302,041	201,361	\$100,680	33.3%	Reallocation allocated monthly
Revenue Over/(Under) Expenditures & Transfers	\$565,637	\$2,450,569			

Staff Services Division

**Texas Real Estate Commission Operating Account No. 3055 Investments
Holdings Report**

April 2019

Purchase Date	Par Value	Purchase Price	Beginning Market Value	Additions Changes	Ending Market Value	Accrued Interest	Description	Maturity Date
03/19/2019	5,573,000.00	5,498,282.41	5,533,821.81	6,297.49	5,540,119.30	6,227.98	U.S. T-Notes, 0.880%	09/15/2019
03/19/2019	4,033,000.00	3,998,896.22	4,003,236.46	2,177.82	4,005,414.28	8,370.12	U.S. T-Notes, 1.625%	03/15/2020
06/19/2018	3,043,000.00	2,999,547.88	3,033,018.96	4,108.05	3,037,127.01	10,021.42	U.S. T-Notes, 0.880%	06/15/2019
12/18/2018	2,454,000.00	2,422,644.51	2,435,791.32	2,012.28	2,437,803.60	12,699.79	U.S. T-Notes, 1.380%	12/15/2019
Totals	\$ 15,103,000.00	\$ 14,919,371.02	\$ 15,005,868.55	\$ 14,595.64	\$ 15,020,464.19	\$ 37,319.31		

Monthly Activity

Beginning Balance	Current Month	Cumulative Totals
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Beginning Cash Available Balance

\$ 4,040,117.58

Current Month Receipts

\$ 1,156,559.30

Current Month Disbursements

\$ (876,232.33)

Total Cash

\$ 4,320,444.55

Investment Ending Market Value

15,020,464.19

Total Account Balance

19,340,908.74

Strategic Projects Reserve

(11,478,424.00)

Reserve for Technology Development

(1,089,902.11)

Ending Balance Available for Operations

\$ 6,772,582.63

Investment Compliance: These investments have been made in compliance with the Commission's Investment Policy.



Priscilla Piphio, Investment Officer



Melissa Huerta, Alternate Investment Officer



Oretha Trice, Alternate Investment Officer

Staff Services Division

Real Estate Recovery Trust Account No. 3058 Investments Current Securities

April 2019

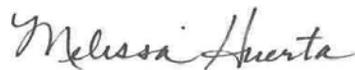
Purchase Date	Par Value	Purchase Price	Beginning Market Value	Additions Changes	Ending Market Value	Accrued Interest	Description	Maturity Date
03/19/2019	478,000.00	473,939.27	474,472.36	258.12	474,730.48	992.04	U.S. T-Notes, 1.625	03/15/2020
06/19/2018	253,000.00	249,377.43	252,170.16	341.55	252,511.71	833.20	U.S. T-Notes, 0.880	06/15/2019
09/18/2018	1,016,000.00	999,127.11	1,008,857.52	1,148.08	1,010,005.60	1,135.41	U.S. T-Notes 0.880	09/15/2019
12/18/2018	713,000.00	703,889.78	707,709.54	584.66	708,294.20	3,689.87	U.S. T-Notes 1.38	12/15/2019
Totals	\$ 2,460,000.00	\$ 2,426,333.59	\$ 2,443,209.58	\$ 2,332.41	\$ 2,445,541.99	\$ 6,650.52		

	Beginning Balance	Current Month	Ending Balance
Receipts:			
Licenses' Remittances to Recovery Fund		\$ 28,210.00	
Interest Realized		1,360.39	
Repayments to Recovery Fund (Principal and Interest)		0.00	
Administrative Penalties		22,040.00	
Investments Matured		0.00	
Total Received	\$ 672,951.39	\$ 51,610.39	\$ 724,561.78
Disbursements:			
Investments Purchased		\$ 0.00	
Accrued Interest Purchased		0.00	
Disbursement to Treasury		0.00	
Payments from Recovery Fund		41,955.36	
Administrative Costs		75.98	
Total Disbursed		\$ 42,031.34	(42,031.34)
Cash Balance			682,530.44
Investment Ending Market Value			2,445,541.99
Total Portfolio			3,128,072.43
Treasury Cash Balance			0.00
Reserved for Potential Payments Within 90 Days			(444,601.51)
Balance			\$ 2,683,470.92

Investment Position: The Fund is capable of meeting all known obligations.
Investment Compliance: The Investment Policy of the Commission has been followed.



Priscilla Piphio, Investment Officer



Melissa Huerta, Alternate Investment Officer



Oretha Trice, Alternate Investment Officer

Texas Occ Code, Sec 1101.603(e): On a determination by the commission at any time that the balance in the trust account is less than \$1 million, each license holder at the next license renewal must pay, in addition to the renewal fee, a fee that is equal to the lesser of \$10 or a pro rata share of the amount necessary to obtain a balance in the trust account of \$1.7 million.

Staff Services Division

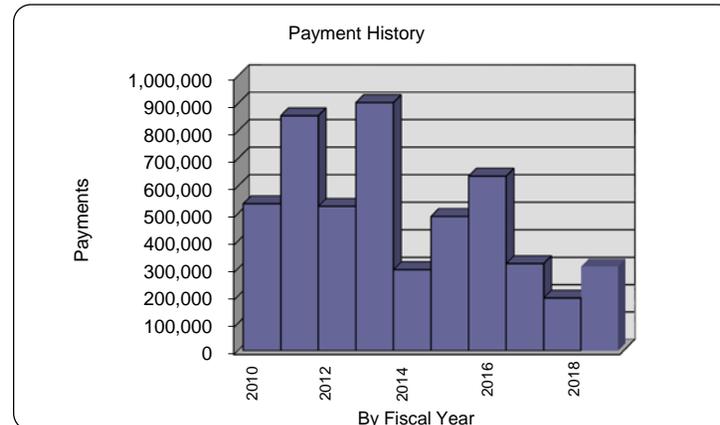
Real Estate Recovery Trust Account No. 3058 Investments Payments and Repayments

April 2019

Month-Year	Payment Total	Repayment Total	Admin Penalties Total	Admin Costs	Payments FY2019-To-Date	Number of Claims FY 2019
April 2018	52,102.09	949.88	15,700.00	69.07	0.00	0
May 2018	17,842.51	1,132.95	16,500.00	66.58	0.00	0
June 2018	10,578.37	32,746.17	26,100.00	134.00	0.00	0
July 2018	81,399.95	840.00	20,879.68	68.75	0.00	0
August 2018	0.00	5,035.06	21,930.00	66.58	0.00	0
September 2018	50,000.00	61,246.65	24,680.00	71.58	50,000.00	1
October 2018	28,056.63	1,086.25	27,040.00	70.85	28,056.63	1
November 2018	40,148.24	840.00	24,665.00	73.66	40,148.24	3
December 2018	30,790.15	840.00	23,690.00	71.76	30,790.15	1
January 2019	50,921.64	14,542.61	13,000.00	73.91	50,921.64	3
February 2019	40,474.63	0.00	26,603.27	75.10	40,474.63	2
March 2019	25,821.85	0.00	36,403.27	68.61	25,821.85	1
April 2019	41,955.36	0.00	22,040.00	75.98	41,955.36	2
	470,091.42	119,259.57	299,231.22	986.43	308,168.50	14

**Potential Payments*
Next 3 Months (444,601.51)**

Payment History		
Fiscal Year	# of Payments	Total Payments
thru 2009	648	10,814,452.21
2010	5	536,637.13
2011	20	856,843.03
2012	21	527,323.23
2013	18	904,295.08
2014	13	297,028.02
2015	15	490,540.91
2016	20	636,691.80
2017	14	319,142.23
2018	7	193,671.65
2019	14	308,168.50
Total	795	\$15,884,793.79



*Potential Payments: Payments could be made in the time periods indicated. Several time/work variables can affect the actual payment dates.

Staff Services Division

Real Estate Inspection Recovery Fund No. 0889 (3059)

April 2019

Purchase Date	Par Value	Purchase Price	Beginning Market Value	Additions Changes	Ending Market Value	Accrued Interest	Description	Maturity Date
12/18/2018	226,000.00	223,103.50	224,323.08	185.32	224,508.40	1,169.58	U.S. T-Notes 1.380%	12/15/2019
9/18/2018	380,000.00	373,659.59	377,328.60	429.40	377,758.00	424.66	U.S. T-Notes 0.880	09/15/2019
Totals	<u>\$ 606,000.00</u>	<u>\$ 596,763.09</u>	<u>\$ 601,651.68</u>	<u>\$ 614.72</u>	<u>\$602,266.40</u>	<u>\$1,594.24</u>		

<u>Monthly Activity</u>		
Beginning Balance	Current Month	Cumulative Totals

<u>Payment History</u>		
Fiscal Year	Number of Payments	Total Payments

Beginning Balance	\$ 10,731.42	\$ 10,731.42
Receipts:		
Licenses' Remittances to Recovery Fund	\$ 450.00	
Interest Realized (includes accruals)	23.19	
Treasury Note Semi-Annual Interest	0.00	
Repayments	0.00	
Administrative Penalties	2,500.00	
Investments Matured	0.00	
Total Received in Current Month		\$ 2,973.19
Disbursements:		
Investments Purchased	\$ 0.00	
Payments from Recovery Fund	0.00	
* Cash Transfer Trust to Treasury (GR)	0.00	
Administrative Costs	22.96	
Total Disbursed in Current Month		\$ (22.96)
Total Cash		\$ 13,681.65
Reserved for Potential Payment within 90 Days		0.00
Unobligated Fund Balance		\$ 13,681.65
Investment Ending Market Value		602,266.40
Balance		\$ 615,948.05

1991 - 2006	45	\$ 319,879.95
2008	0	0.00
2009	1	12,500.00
2010	2	16,205.00
2011	2	25,000.00
2012	1	12,500.00
2013	0	0.00
2014	0	0.00
2015	0	0.00
2016	1	2,275.23
2017	2	25,000.00
2018	0	0.00
2019	0	0.00
Total	54	\$ 413,360.18

Investment Position: The Fund is capable of meeting all known obligations.

Investment Compliance: The Investment Policy of the Commission has been followed.

* Per Occupation Code, Sec. 1102.353(d) If the balance in the fund on December 31 of a year is more than \$600,000, the commission shall transfer the amount in excess of \$600,000 to the credit of the general revenue fund.



Priscilla Pipho, Investment Officer



Melissa Huerta, Alternat



Oretha Trice, Alternate Investment Officer