

Agency code: 329

Agency name: REAL ESTATE COMMISSION

Category Code / Category Name

Project Sequence/Project Id / Name

OOE / TOF / MOF CODE

Est 2002

Bud 2003

BL 2004

BL 2005

5005 Acquisition Information Resource Technology

2/2 Convert to Microsoft Office Software

OBJECTS OF EXPENSE

Capital

2009 OTHER OPERATING EXPENSE		\$0	\$0	\$0	\$0
Capital Subtotal OOE, Project	2	\$0	\$0	\$0	\$0

Informational

2009 OTHER OPERATING EXPENSE		\$0	\$0	\$0	\$0
Informational Subtotal OOE, Project	2	\$0	\$0	\$0	\$0

Subtotal OOE, Project	2	\$0	\$0	\$0	\$0
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TYPE OF FINANCING

Capital

CA 1 GENERAL REVENUE FUND		\$0	\$0	\$0	\$0
Capital Subtotal TOF, Project	2	\$0	\$0	\$0	\$0

Subtotal TOF, Project	2	\$0	\$0	\$0	\$0
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3/2 Desktop Technology Refresh

OBJECTS OF EXPENSE

Capital

2009 OTHER OPERATING EXPENSE		\$22,300	\$22,300	\$0	\$0
Capital Subtotal OOE, Project	3	\$22,300	\$22,300	\$0	\$0

Subtotal OOE, Project	3	\$22,300	\$22,300	\$0	\$0
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4/2 Upgrade of Server and Network Systems

OBJECTS OF EXPENSE

Capital

2009 OTHER OPERATING EXPENSE		\$0	\$0	\$0	\$0
5000 CAPITAL EXPENDITURES		\$0	\$0	\$0	\$0
Capital Subtotal OOE, Project	4	\$0	\$0	\$0	\$0

Subtotal OOE, Project	4	\$0	\$0	\$0	\$0
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BIENNIAL OPERATING PLAN PROJECT SCHEDULE
 78th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

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Agency name: **REAL ESTATE COMMISSION**

Category Code / Category Name

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OOE / TOF / MOF CODE

Est 2002

Bud 2003

BL 2004

BL 2005

Capital Subtotal, Category 5005	\$0	\$0	\$0	\$0
Informational Subtotal, Category 5005				
Total Category 5005	\$0	\$0	\$0	\$0

6000 Daily Operations

1/0 Daily Operations

OBJECTS OF EXPENSE

Capital

1001 SALARIES AND WAGES	\$379,291	\$388,735	\$388,735	\$388,735
1002 OTHER PERSONNEL COSTS	\$12,000	\$12,000	\$12,000	\$12,000
2003 CONSUMABLE SUPPLIES	\$31,261	\$30,000	\$30,000	\$30,000
2004 UTILITIES	\$48,257	\$47,630	\$47,630	\$47,630
2009 OTHER OPERATING EXPENSE	\$118,912	\$114,600	\$114,600	\$114,600

Capital Subtotal OOE, Project 1	\$589,721	\$592,965	\$592,965	\$592,965
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Subtotal OOE, Project 1	\$589,721	\$592,965	\$592,965	\$592,965
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Capital Subtotal, Category 6000	\$0	\$0	\$0	\$0
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Informational Subtotal, Category 6000				
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Total Category 6000				
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AGENCY TOTAL-Capital	\$0	\$0	\$0	\$0
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AGENCY TOTAL -Informational				
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AGENCY TOTAL	\$0	\$0	\$0	\$0
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METHOD OF FINANCING

Capital

1 GENERAL REVENUE FUND	0	0	0	0
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Total, Method of Financing-Capital	0	0	0	0
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Informational

Total, Method of Financing-Informational

Agency code: 329

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Category Code / Category Name

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OOE / TOF / MOF CODE

Est 2002

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BL 2004

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TYPE OF FINANCING

Capital

CA CURRENT APPROPRIATIONS

0

0

0

0

Total, Type of Financing-Capital

0

0

0

0

Informational

Total, Type of Financing-Informational

Total, Type of Financing

\$0

\$0

\$0

\$0

Agency code: 329 Agency name: **REAL ESTATE COMMISSION**

CATEGORY CODE/CATEGORY NAME

Project Number/Name

Type of Project

DESCRIPTION

5005 ACQUISITN INFO RES TECH

2 *Convert to Microsoft Off. Software*
 500 Software

Project Description: Conversion of agency office automation from Corel Office Suite to Microsoft Office Suite
Project Status: Pending Funding
Needs-analysis Summary: Most agencies with which TREC exchanges documents utilize the Microsoft Office Suite of products (Word, Excel, PowerPoint, etc.). In addition, most new employees are familiar with the Microsoft products, thereby making the integration into TREC faster and easier.
Project Justification: Most agencies with which TREC exchanges documents utilize the Microsoft Office Suite of products (Word, Excel, PowerPoint, etc.). In addition, most new employees are familiar with the Microsoft products, thereby making the integration into TREC faster and easier.
Fiscal Measures:
Performance Measures: Office automation expertise is essential to all aspects of agency operations. Being able to exchange documents with other agencies and the ability to bring new employees on quickly positively impacts all programs.
Acquisition-of-Alternatives Analysis: The software and training will be acquired from the DIR contracts.
Cooperative-Project Area: N/A
WTDROC Area: N/A
Milestones or Timelines: Begins 09/01/2003
 Ends 03/31/2004

3 *Desktop Technology Refresh*
 350 Hardware

Project Description: Upgrading and replacement of desktop personal computers to keep up with increased needs in the areas of capacity and maintainability
Project Status: In progress
Needs-analysis Summary: As dependency on personal computers increases, so do the processing speed, disk and memory capacity requirements. In addition, replacement parts and support for older equipment is scarce. Therefore, TREC replaces or upgrades desktop personal computers on an approximately four-year cycle.
Project Justification: As dependency on personal computers increases, so do the processing speed, disk and memory capacity requirements. In addition, replacement parts and support for older equipment is scarce.
Fiscal Measures: Employee productivity is very important when agencies are asked to do more with the same or less personnel. Therefore, TREC needs to keep up with the processing needs of the employees.
Performance Measures: TREC sees this project as necessary to deliver the productivity necessary to accomplish all performance measures over which it has control.
Acquisition-of-Alternatives Analysis: Acquisition and maintenance of these systems will be performed in a hybrid manner. Those systems for Austin headquarters staff

Agency code: 329 Agency name: **REAL ESTATE COMMISSION**

CATEGORY CODE/CATEGORY NAME

Project Number/Name

Type of Project

DESCRIPTION

5005 ACQUISITN INFO RES TECH

3 *Desktop Technology Refresh*
 350 Hardware

will be purchased from a QISV and maintained by in-house technical staff. Systems for field investigator personnel will be acquired from Northrop-Grumman on a leased basis due to their extensive support organization stationed throughout the state.

Cooperative-Project Area:

N/A

WTDROC Area:

N/A

Milestones or Timelines:

Ongoing Project

4 *Upgrade Server and Network Systems*
 350 Hardware

Project Description:

Upgrade of Selected Server Systems and Network Infrastructure Components

Project Status:

Pending Funding

Needs-analysis Summary:

Like all enterprises, TREC is seeing the need to deploy more services over the Internet. This involves upgrading certain key network components (hubs, switches and cabling) to achieve greater bandwidth. In addition, software must be deployed utilizing current technologies to leverage the Internet. In this case TREC will upgrade network and application servers to the Microsoft .NET operating environment allowing TREC to develop reusable web services.

Project Justification:

Like all enterprises, TREC is seeing the need to deploy more services over the Internet. This involves upgrading certain key network components (hubs, switches and cabling) to achieve greater bandwidth. In addition, software must be deployed utilizing current technologies to leverage the Internet.

Fiscal Measures:

Performance Measures:

Better network performance and greater deployment of TREC's services over the Internet increase the availability, service level and reliability of all programs in the agency.

Acquisition-of-Alternatives Analysis:

The hardware and software will be acquired from QISV vendors. Every attempt will be made to utilize HUB vendors where they render the best value.

Cooperative-Project Area:

N/A

WTDROC Area:

N/A

Milestones or Timelines:

Begins 09/01/2003
 Ends 03/31/2004

5 *AcquireTape Backup/Archive System*
 350 Hardware

Project Description:

Acquisition of hardware and software to establish a central facility to backup critical information residing on all server systems in the TREC enterprise.

Project Status:

Pending Funding

Agency code: 329 Agency name: **REAL ESTATE COMMISSION**

CATEGORY CODE/CATEGORY NAME

Project Number/Name

Type of Project

DESCRIPTION

5005 ACQUISITN INFO RES TECH

5 *AcquireTape Backup/Archive System*

350 Hardware

Needs-analysis Summary:

Currently TREC's server systems are backed up daily on DAT tapes. Due to the large amount of information and the limited capacity of the tapes, many tapes are required for each system's backup. Since tapes must be changed when full, this limits the backup times to when staff are on site. Implementing a DLT tape library system with multiple multi-tape devices allows faster unattended backups and restores to be performed during off-peak times and when the agency is not staffed.

Project Justification:

Currently TREC's server systems are backed up daily on DAT tapes. Due to the large amount of information and the limited capacity of the tapes, many tapes are required for each system's backup. Since tapes must be changed when full, this limits the backup times to when staff are on site. Implementing a DLT tape library system with multiple multi-tape devices allows faster unattended backups and restores to be performed during off-peak times and when the agency is not staffed.

Fiscal Measures:

Performance Measures:

Frequent reliable backups are essential to dependable operations and business resumption in case of system failure.

Acquisition-of-Alternatives Analysis:

The hardware and software will be acquired from QISV vendors. Every attempt will be made to utilize HUB vendors where they render the best value.

Cooperative-Project Area:

N/A

WTDROC Area:

N/A

Milestones or Timelines:

Begins 09/01/2003

Ends 03/31/2004

6000 Daily Operations

1 *Daily Operations*

100 Daily Operations

Project Description:

Daily Operations

Project Status:

Ongoing

Needs-analysis Summary:

Daily Operations are required for TREC to accomplish its statutory mission.

Project Justification:

Fiscal Measures:

Performance Measures:

Acquisition-of-Alternatives Analysis:

Cooperative-Project Area:

WTDROC Area:

Milestones or Timelines:

Agency code: 329 Agency name: REAL ESTATE COMMISSION

Category Code / Category Name

Project Sequence/Project Id / Name

OOE BY STRAT/ TOF / MOF CODE

Est 2002

Bud 2003

BL 2004

BL 2005

5005 Acquisition Information Resource Technology

2/2 Convert to Microsoft Office Software

OBJECTS OF EXPENSE

1-1-1 TREC LICENSING

Capital

2009 OTHER OPERATING EXPENSE		\$0	\$0	\$0	\$0
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Capital Subtotal OOE, Strategy	1-1-1	\$0	\$0	\$0	\$0
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Informational

2009 OTHER OPERATING EXPENSE		\$0	\$0	\$0	\$0
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Informational Subtotal OOE, Strategy	1-1-1	\$0	\$0	\$0	\$0
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Total OOE, Strategy	1-1-1	\$0	\$0	\$0	\$0
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2-1-1 TREC INVESTIGATION

Capital

2009 OTHER OPERATING EXPENSE		\$0	\$0	\$0	\$0
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Capital Subtotal OOE, Strategy	2-1-1	\$0	\$0	\$0	\$0
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Informational

2009 OTHER OPERATING EXPENSE		\$0	\$0	\$0	\$0
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Informational Subtotal OOE, Strategy	2-1-1	\$0	\$0	\$0	\$0
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Total OOE, Strategy	2-1-1	\$0	\$0	\$0	\$0
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3-1-1 LICENSEE/CONSUMER EDUCATION

Capital

2009 OTHER OPERATING EXPENSE		\$0	\$0	\$0	\$0
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Capital Subtotal OOE, Strategy	3-1-1	\$0	\$0	\$0	\$0
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Informational

2009 OTHER OPERATING EXPENSE		\$0	\$0	\$0	\$0
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BIENNIAL OPERATING PLAN PROJECT SCHEDULE WITH OOE DETAIL
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Category Code / Category Name

<i>Project Sequence/Project Id / Name</i>	Est 2002	Bud 2003	BL 2004	BL 2005
OOE BY STRAT/ TOF / MOF CODE				
Informational Subtotal OOE, Strategy 3-1-1	\$0	\$0	\$0	\$0
Total OOE, Strategy 3-1-1	\$0	\$0	\$0	\$0
<hr/>				
5-1-1 INDIRECT ADMINISTRATION				
<u>Capital</u>				
2009 OTHER OPERATING EXPENSE	\$0	\$0	\$0	\$0
Capital Subtotal OOE, Strategy 5-1-1	\$0	\$0	\$0	\$0
<u>Informational</u>				
2009 OTHER OPERATING EXPENSE	\$0	\$0	\$0	\$0
Informational Subtotal OOE, Strategy 5-1-1	\$0	\$0	\$0	\$0
Total OOE, Strategy 5-1-1	\$0	\$0	\$0	\$0
Total OOE, Project 2	\$0	\$0	\$0	\$0
<hr/>				
TYPE OF FINANCING				
<u>Capital</u>				
CA 1 GENERAL REVENUE FUND	\$0	\$0	\$0	\$0
Capital Subtotal TOF	\$0	\$0	\$0	\$0
Total TOF, Project 2	\$0	\$0	\$0	\$0
<hr/>				
<i>3/2 Desktop Technology Refresh</i>				
OBJECTS OF EXPENSE				
1-1-1 TREC LICENSING				
<u>Capital</u>				
2009 OTHER OPERATING EXPENSE	\$6,110	\$6,110	\$0	\$0
Capital Subtotal OOE, Strategy 1-1-1	\$6,110	\$6,110	\$0	\$0
Total OOE, Strategy 1-1-1	\$6,110	\$6,110	\$0	\$0
<hr/>				
2-1-1 TREC INVESTIGATION				
<u>Capital</u>				

BIENNIAL OPERATING PLAN PROJECT SCHEDULE WITH OOE DETAIL
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Category Code / Category Name

Project Sequence/Project Id / Name

OOE BY STRAT/ TOF / MOF CODE	Est 2002	Bud 2003	BL 2004	BL 2005
2009 OTHER OPERATING EXPENSE	\$6,066	\$6,066	\$0	\$0
Capital Subtotal OOE, Strategy 2-1-1	\$6,066	\$6,066	\$0	\$0
Total OOE, Strategy 2-1-1	\$6,066	\$6,066	\$0	\$0
3-1-1 LICENSEE/CONSUMER EDUCATION				
<u>Capital</u>				
2009 OTHER OPERATING EXPENSE	\$4,460	\$4,460	\$0	\$0
Capital Subtotal OOE, Strategy 3-1-1	\$4,460	\$4,460	\$0	\$0
Total OOE, Strategy 3-1-1	\$4,460	\$4,460	\$0	\$0
5-1-1 INDIRECT ADMINISTRATION				
<u>Capital</u>				
2009 OTHER OPERATING EXPENSE	\$5,664	\$5,664	\$0	\$0
Capital Subtotal OOE, Strategy 5-1-1	\$5,664	\$5,664	\$0	\$0
Total OOE, Strategy 5-1-1	\$5,664	\$5,664	\$0	\$0
Total OOE, Project 3	\$22,300	\$22,300	\$0	\$0

4/2 Upgrade of Server and Network Systems

OBJECTS OF EXPENSE

5-1-1 INDIRECT ADMINISTRATION

Capital

2009 OTHER OPERATING EXPENSE	\$0	\$0	\$0	\$0
5000 CAPITAL EXPENDITURES	\$0	\$0	\$0	\$0
Capital Subtotal OOE, Strategy 5-1-1	\$0	\$0	\$0	\$0
Total OOE, Strategy 5-1-1	\$0	\$0	\$0	\$0
Total OOE, Project 4	\$0	\$0	\$0	\$0

BIENNIAL OPERATING PLAN PROJECT SCHEDULE WITH OOE DETAIL
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Category Code / Category Name

Project Sequence/Project Id / Name

OOE BY STRAT/ TOF / MOF CODE	Est 2002	Bud 2003	BL 2004	BL 2005
Capital Subtotal Category 5005	\$0	\$0	\$0	\$0
Informational Subtotal Category 5005				
Total Category 5005	\$0	\$0	\$0	\$0

6000 Daily Operations

1/0 Daily Operations

OBJECTS OF EXPENSE

1-1-1 TREC LICENSING

Capital

2003 CONSUMABLE SUPPLIES	\$4,411	\$4,234	\$4,234	\$4,234
2004 UTILITIES	\$6,072	\$6,122	\$8,518	\$8,518
2009 OTHER OPERATING EXPENSE	\$19,157	\$14,222	\$7,745	\$7,745
Capital Subtotal OOE, Strategy 1-1-1	\$29,640	\$24,578	\$20,497	\$20,497
Total OOE, Strategy 1-1-1	\$29,640	\$24,578	\$20,497	\$20,497

2-1-1 TREC INVESTIGATION

Capital

2003 CONSUMABLE SUPPLIES	\$1,980	\$1,900	\$1,900	\$1,900
2004 UTILITIES	\$9,765	\$9,723	\$10,155	\$10,155
2009 OTHER OPERATING EXPENSE	\$9,639	\$7,787	\$10,366	\$10,366
Capital Subtotal OOE, Strategy 2-1-1	\$21,384	\$19,410	\$22,421	\$22,421
Total OOE, Strategy 2-1-1	\$21,384	\$19,410	\$22,421	\$22,421

3-1-1 LICENSEE/CONSUMER EDUCATION

Capital

1001 SALARIES AND WAGES	\$9,884	\$9,884	\$9,884	\$9,884
2003 CONSUMABLE SUPPLIES	\$672	\$645	\$645	\$645
2004 UTILITIES	\$6,979	\$6,919	\$4,327	\$4,327
2009 OTHER OPERATING EXPENSE	\$19,762	\$19,774	\$29,704	\$29,704

BIENNIAL OPERATING PLAN PROJECT SCHEDULE WITH OOE DETAIL
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Category Code / Category Name

<i>Project Sequence/Project Id / Name</i>		Est 2002	Bud 2003	BL 2004	BL 2005
OOE BY STRAT/ TOF / MOF CODE					
Capital Subtotal OOE, Strategy	3-1-1	\$37,297	\$37,222	\$44,560	\$44,560
Total OOE, Strategy	3-1-1	\$37,297	\$37,222	\$44,560	\$44,560
5-1-1	INDIRECT ADMINISTRATION				
<u>Capital</u>					
1001	SALARIES AND WAGES	\$369,407	\$378,851	\$378,851	\$378,851
1002	OTHER PERSONNEL COSTS	\$12,000	\$12,000	\$12,000	\$12,000
2003	CONSUMABLE SUPPLIES	\$24,198	\$23,221	\$23,221	\$23,221
2004	UTILITIES	\$25,441	\$24,866	\$24,630	\$24,630
2009	OTHER OPERATING EXPENSE	\$70,354	\$72,817	\$66,785	\$66,785
Capital Subtotal OOE, Strategy	5-1-1	\$501,400	\$511,755	\$505,487	\$505,487
Total OOE, Strategy	5-1-1	\$501,400	\$511,755	\$505,487	\$505,487
Total OOE, Project	1	\$589,721	\$592,965	\$592,965	\$592,965
Capital Subtotal Category	6000	\$0	\$0	\$0	\$0
Informational Subtotal Category	6000				
Total Category	6000				
AGENCY TOTAL -CAPITAL		\$0	\$0	\$0	\$0
AGENCY TOTAL -INFORMATIONAL					
AGENCY TOTAL		\$0	\$0	\$0	\$0
METHOD OF FINANCING					
<u>Capital</u>					
1	GENERAL REVENUE FUND	\$0	\$0	\$0	\$0
Total, Method of Financing-Capital		\$0	\$0	\$0	\$0
<u>Informational</u>					
Total, Method of Financing-Informational					

BIENNIAL OPERATING PLAN PROJECT SCHEDULE WITH OOE DETAIL
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OOE BY STRAT/ TOF / MOF CODE

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TYPE OF FINANCING

Capital

CA CURRENT APPROPRIATIONS

\$0

0

0

0

Total,Type of Financing-Capital

\$0

\$0

\$0

\$0

Informational

Total,Type of Financing-Informational

Total,Type of Financing

\$0

\$0

\$0

\$0

Biennial Operating Plan Project Operating & Maintenance Expenses
 78th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

Agency Code: 329

Agency Name: REAL ESTATE COMMISSION

Project Sequence \ \ Project Name

OOE / CFDA / MOF/Item Code \ \ Name	2004	2005	2006	2007
1 Daily Operations				
Objects of Expense				
1001 SALARIES AND WAGES	388,735	388,735	388,735	388,735
1002 OTHER PERSONNEL COSTS	12,000	12,000	12,000	12,000
2003 CONSUMABLE SUPPLIES	30,000	30,000	30,000	30,000
2004 UTILITIES	47,630	47,630	47,630	47,630
2009 OTHER OPERATING EXPENSE	114,600	114,600	114,600	114,600
OOE Total	\$592,965	\$592,965	\$592,965	\$592,965
Methods of Financing				
1 GENERAL REVENUE FUND	592,965	592,965	592,965	592,965
MOF Subtotal	\$592,965	\$592,965	\$592,965	\$592,965
MOF_CDFA Total	\$592,965	\$592,965	\$592,965	\$592,965

Maintenance Justification

Daily Operations are required for TREC to accomplish its statutory mission.

Biennial Operating Plan Project Operating & Maintenance Expenses
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Project Sequence \ \ Project Name

OOE / CFDA / MOF/Item Code \ \ Name	2004	2005	2006	2007
2 Convert to Microsoft Off. Software				
Objects of Expense				
2009 OTHER OPERATING EXPENSE	0	0	0	0
OOE Total	\$0	\$0	\$0	\$0
Methods of Financing				
1 GENERAL REVENUE FUND	0	0	0	0
MOF Subtotal	\$0	\$0	\$0	\$0
MOF_CDFA Total	\$0	\$0	\$0	\$0

Maintenance Justification

Most agencies with which TREC exchanges documents utilize the Microsoft Office Suite of products (Word, Excel, PowerPoint, etc.). In addition, most new employees are familiar with the Microsoft products, thereby making the integration into TREC faster and easier.

Biennial Operating Plan Project Operating & Maintenance Expenses
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Agency Code: 329

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Project Sequence \ \ Project Name

OOE / CFDA / MOF/Item Code \ \ Name	2004	2005	2006	2007
3 Desktop Technology Refresh				
Objects of Expense				
2009 OTHER OPERATING EXPENSE	22,300	22,300	0	0
OOE Total	\$22,300	\$22,300	\$0	\$0
Methods of Financing				
1 GENERAL REVENUE FUND	22,300	22,300	0	0
MOF Subtotal	\$22,300	\$22,300	\$0	\$0
MOF_CDFA Total	\$22,300	\$22,300	\$0	\$0

Maintenance Justification

As dependency on personal computers increases, so do the processing speed, disk and memory capacity requirements. In addition, replacement parts and support for older equipment is scarce. Therefore, TREC replaces or upgrades desktop personal computers on an approximately four-year cycle.

Biennial Operating Plan Project Operating & Maintenance Expenses
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Project Sequence \ Project Name

OOE / CFDA / MOF/Item Code Name	2004	2005	2006	2007
4 Upgrade Server and Network Systems				
Objects of Expense				
2009 OTHER OPERATING EXPENSE	0	0	0	0
5000 CAPITAL EXPENDITURES	0	0	0	0
OOE Total	\$0	\$0	\$0	\$0
Methods of Financing				
1 GENERAL REVENUE FUND	0	0	0	0
MOF Subtotal	\$0	\$0	\$0	\$0
MOF_CDFA Total	\$0	\$0	\$0	\$0

Maintenance Justification

Like all enterprises, TREC is seeing the need to deploy more services over the Internet. This involves upgrading certain key network components (hubs, switches and cabling) to achieve greater bandwidth. In addition, software must be deployed utilizing current technologies to leverage the Internet.

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Project Sequence \ \ Project Name

OOE / CFDA / MOF/Item Code \ \ Name	2004	2005	2006	2007
5 AcquireTape Backup/Archive System				
Objects of Expense				
5000 CAPITAL EXPENDITURES	0	0	0	0
OOE Total	\$0	\$0	\$0	\$0
Methods of Financing				
1 GENERAL REVENUE FUND	0	0	0	0
MOF Subtotal	\$0	\$0	\$0	\$0
MOF_CDFA Total	\$0	\$0	\$0	\$0

Maintenance Justification

Currently TREC's server systems are backed up daily on DAT tapes. Due to the large amount of information and the limited capacity of the tapes, many tapes are required for each system's backup. Since tapes must be changed when full, this limits the backups times to when staff are on site. Implementing a DLT tape library system with multiple multi-tape devices allows faster unattended backups and restores to be performed during off-peak times and when the agency is not staffed.