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Texas Real Estate Commission Wins Education Award

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The Texas Real Estate Commission (TREC) has been awarded a 2012 Education Award by the Association of Real Estate License Law Officials (ARELLO) for its new required course on "Broker Responsibility". ARELLO is an international organization of real estate licensing agencies and individuals involved with regulation of the real estate industry.

The "Broker Responsibility" mandatory continuing education course is the result of four years of preparation and hard work by agency staff, industry organizations, and key stake holders. The Real Estate Center at Texas A&M worked closely with agency staff and a panel of industry stakeholders to develop the course materials. The course addresses the management, operation and supervision aspects of real estate brokerage services in Texas from a regulatory standpoint. The course provides information about relevant statutes and agency rules; addresses the planning and organization of business entities; enumerates the requirements associated with various policies and procedures, records retention, advertising, and recruiting and training of agents; and provides an overview of the TREC complaint process, including a step by step example of the "Anatomy of a Complaint".

TREC believes this course is a great example of post-license continuing education for license holders. The process undertaken to make this course a reality is a textbook example of a regulated industry working closely with its oversight agency, the public, other stakeholders and key governmental agencies to achieve a result that better qualifies license holders to uphold the public trust envisioned by a regulatory structure designed to ensure a high level of consumer protection.

Administrator Douglas Oldmixon expressed how proud the agency is to have been selected by ARELLO for this honor: "This is quite an achievement, since entries are received from all across the globe. Our sincere gratitude is offered to the many involved who all labored long and hard to make this vital course a reality."