

TEXAS



REAL ESTATE COMMISSION

APPRAISER LICENSING & CERTIFICATION BOARD

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The Texas Real Estate Commission and Texas Appraiser Licensing & Certification Board Move to Capitol Complex Offices

TREC and TALCB have successfully relocated to their new offices in the Stephen F. Austin Building just two blocks north of the State Capitol in Austin, Texas

The Texas Real Estate Commission and Texas Appraisers Licensing and Certification Board have relocated the agency and its staff to offices on the newly renovated fourth floor of the Stephen F. Austin State Office Building located at 1700 North Congress Avenue.

Over a brief three-days, the entire agency and its 99 staff completed the move with little disruption to the 150,000 license holders it serves. While online services were shut down over the weekend and the entire agency was closed for one business day, Friday July 15, the agency was up and running at full communications capacity as planned on Monday, July 18. All online services, including "My Online Services", are fully restored. An updated list of important agency contact numbers and directions to the agency's offices can be found on the TREC and TALCB websites.

When asked about the move, Administrator Douglas Oldmixon gave accolades to the well-prepared staff, "I am so proud of the comprehensive way the team approached and followed through on this complex undertaking. New location; new office configurations; new phone numbers, new email addresses and updated website domain – all fully coordinated. This move was planned with more attention to detail than some military campaigns I have seen in my career. Full credit goes to every team member who got their tasks fully accomplished on time. One prime motive of the team was to minimize any adverse impact on the license holders, and in that goal I believe we have succeeded."

TREC Chair Avis Wukasch communicated appreciation for all the work that led to this success, "I know how hard the agency staff has worked on this and the Commissioners thank you sincerely for that dedication. You ladies and gentlemen deserve the very best and your beautiful new office space is among the best I have seen. You have earned it."

TALCB Chair Luis De la Garza thanked the staff and expressed his belief in the positive direction the move represents for the agency, "On behalf of the Board, we are truly grateful for the enormous effort staff exerted to ensure this project went smoothly. We anticipate major benefits for both staff and our license holders from this timely move."

The new location is a key step in reinvigorating the agency, which endured its prior location in northeast Austin for over 30 years. With expert space planning and architectural services provided by the Texas Facilities Commission, the new offices offer the agency more efficient use of space and reduced utility costs, are designed to encourage more effective teamwork and provide a safer work environment for the staff. The Capitol complex location provides enhanced technology infrastructure capabilities and ensures that agency leaders will have better access to other major state agencies that it works with on a regular basis.

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