

## STRATEGIC PLANNING

### TEXAS REAL ESTATE COMMISSION (“TREC”) & TEXAS APPRAISER LICENSING AND CERTIFICATION BOARD (“TALCB”)

*In the 80<sup>th</sup> Legislature, regular session, the recommendations of the Sunset Commission were adopted to integrate the operations of TALCB more fully with those of TREC while retaining TALCB as an independent subdivision. Accordingly, the public hearings phase of the strategic planning process is being conducted for both TREC and TALCB simultaneously.*

As TREC and TALCB embark on the development of their strategic plan for the next five years, there will be several meetings at locations around the state:

<i>City</i>	<i>Date</i>	<i>Time</i>	<i>Location</i>
• Longview	3/26/2008	2-3 p.m.	Holiday Inn Express 300 Tuttle Circle Longview, TX 75605
• Lubbock	3/26/2008	2-4 p.m.	Lubbock Board of Realtors 5015 Knoxville Ave Lubbock, TX 79413
• Laredo	4/4/2008	1-3 p.m.	Embassy Suites 110 Calle del Norte Laredo TX 78041
• Beaumont	4/17/2008	2-4 p.m.	Beaumont Board of Realtors 1395 N. 11 <sup>th</sup> Street Beaumont, TX 77702
• Austin	4/28/2008	1-3 p.m.	Texas Real Estate Commission 1101 Camino La Costa, Room 235 Austin, TX 78752

If you are unable to attend one of these meetings you are still encouraged to contact us with your questions, comments, and ideas. The more YOU share your perspective with YOUR government, the more responsive it can be to YOUR needs and the needs of ALL TEXANS. Here are some other ways to reach us:

- By email to [tim.irvine@trec.state.tx.us](mailto:tim.irvine@trec.state.tx.us)
- By call Tim Irvine at 512-475-3909
- By FAX to 512-465-3910

A major emphasis of this strategic planning process is identifying ways that state government can carry out its mission in a manner consistent with enabling Texas businesses to conduct their lawful operations with the fewest possible obstacles to being competitive.

We want to hear ALL of your ideas, but we are especially interested in the views of various stakeholders regarding:

- Are consumers of real estate, inspection, residential service contract, and right of way services adequately protected by state law and by the manner in which TREC administers that law? Are there ways this could be improved? Are there practices that are of concern that are not currently regulated?
- Are Texas consumers of timeshares properly protected by the way TREC administers and enforces the timeshare registration requirements?
- Are consumers of appraisal services adequately protected by state law and by the manner in which TALCB administers that law? Are there ways this could be improved?
- What (in addition to improvements to the computer system and the phone systems) is needed to make TREC easier for real estate licensees, inspectors, residential service contract providers, timeshare registrants and right of way agents to access and to make their requirements more responsive to the emerging needs of their respective professions? More specifically, are there procedures or requirements that are more complex or restrictive than they need to be?
- Are TREC and TALCB operating with an acceptable level of transparency? If not, what needs to be addressed?
- What can TREC and TALCB do to improve communications, especially communications to involve all stakeholders in rulemaking?

If you think of other major issues on which we specifically ought to solicit input, please let us know so we can post notice on this website.